

PRIVACY POLICY

Team Konnect is a wholly owned brand name of ERS Computer Solutions Ltd (ERS) and we are committed to respecting and protecting your privacy at all times when you give us your personal details. ERS will always clearly identify ourselves in correspondence and on our website. Our principal business is in providing business process and software application design, development, consultancy, and delivery services to customers across the globe. In order to provide you with these services we sometimes request that you provide us with information about yourself. This Privacy Notice will inform you of the information we gather and how it is used. ERS maintains the same privacy practices with respect to data that is collected off-line and on-line and this notice also covers both those methods of data collection and use. ERS complies with the EU General Data Protection Directive (GDPR) for the collection, use, and retention of all personal data.

Our Team Konnect website may collect certain information from your visit, including the date and time of your access, the pages you have accessed, the name of the Internet Service Provider and the Internet Protocol (IP) address by which you are accessing the Internet, and the internet address from which you linked to our site, if applicable. We use this information to better understand how our website is being used so that we can improve its performance and provide a better service to you our customers.

On some of the pages within this website we may request that you give us information about yourself, from which we are able to identify you, such as your name, email or other business address. Some of the ways in which we may collect information from you are, solution enquiry forms, subscription to newsletters or white paper or other documentation downloads

Use of the information we gather

When we collect information about you, we intend to tell you why we are asking for the information and what we intend to do with it. You will have the option of not providing the information, in which case you may still be able to access other parts of this website, although you may not be able to access certain information or services. In certain areas of our website, we may, where appropriate, enable you to 'opt in' to certain uses of your information e.g. personal data and direct marketing. Data will be held while you are a customer or if you do not become a customer your data will not be held for longer than is necessary.

The information we collect about you or your computer is used to respond to your requests or respond to any enquiries that you have requested. It may also be used to verify your identity, send you information or contact you in relation to the services you are interested in or others that we feel may be of interest or suitable to your business needs but only after you have requested this information.

Sharing information with third parties

In certain instances, we may make your information available to third parties with whom we have a relationship where that third party is providing services on our behalf. We will only provide those third parties with information that is necessary for them to perform the services and we take measures to protect your information.

The information we collect may be used, stored and processed in the Ireland, UK or the EU, where we deliver our business services.

Data security

At ERS, Privacy by Design is a core part of our approach to data security and every measure is taken to ensure that any data you provide is secured using appropriate processes and technology. Every measure is taken to adequately protect your data from loss, misuse, unauthorized access or disclosure, alteration or destruction. We have taken appropriate steps to safeguard and secure information we collect online, including the use of encryption when collecting or transferring sensitive data if such data is provided.

How to update and/or amend the personal information you have provided

You are entitled to know whether we hold information about you and, if we do (subject to certain limitations), to have access to that information and have it corrected if it is inaccurate or out of date. To exercise your Right of Access or to update your details under your Right of Rectification or Erasure please email your request to the contact address below with proof of identity.

Business Relationships

This website may contain links to other websites. ERS is not responsible for the privacy practices or the content of such websites.

Contacting Us

If you have any questions or comments about our privacy notice or practices, please contact us. ERS may modify or update this privacy notice from time to time at any time without prior notice. You can check the "Last Updated" date below to see when the notice was last changed. We encourage you to check this notice often so that you can continue be aware of how we are protecting your personal information. Your continued use of the website constitutes your consent to the contents of this privacy notice, as it may be modified from time to time.

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